

# Jewel of the Nile – November 2010 - Terms and Conditions

## INSURANCE:

We highly recommend travel insurance to protect your vacation investment. To find out pricing click on the "AIG Travel Guard" banner/image on our website or call at 1-800-454-7107.

## CHANGES:

All requests and changes must be in writing. Any name change made within 60 days of the cruise will be charged a \$50-\$100 change fee. Check your invoices for accuracy on a constant basis. Submit any address changes to us in advance.

## INVOICES:

Invoices will be sent by email or balances can be viewed online. If you desire a paper invoice mailed to you there will be a \$1 shipping fee for each invoice.

## PAYMENT POLICY:

A Payment Policy has been established for this group. We ask that guests adhere to their payment plan in order to keep their reservation active. There will be no penalty for paying in advance. The final payment is due on or before August 30, 2010. Any cabin not paid in full by this date will be cancelled and current penalties will apply. Payments are non-transferable. Returned checks will be charged a \$35 fee.

## FINAL PAYMENT GUIDELINES:

Unlike transportation on a bus or train, CRUISE final payments are due 2-3 months before sailing. Please do not take this due date lightly because the sail date is 2-3 months away. If not paid on time, you will be subject to late fees and/or cancellation plus reinstatement fees if space is still available. We strongly advise following a payment plan to avoid being unable to pay huge final payment balances. No extensions will be given.

## Paying on another person's account:

There will be a charge of \$5.00 per transaction for making payments on a cabin other than your own unless the guests are minors. All guests must use their own individual credit/debit card or mail a check or money order. If you mail the payment, please send a separate check or money order for each invoice.

## LATE FEE:

If you have not paid for your cabin in full by August 30, 2010, you will be charged a late fee of \$25 per week until the balance is paid or until the cruise lines cancels your cabin. If you are cancelled and space is still available, a reinstatement fee and higher current rates may be applied.

## CANCELLATIONS:

The cancellation penalties for this cruise are unique for this group and do not follow the standard cruise line policy. All cancellations must be received in writing by fax or mail. The cancel fee will be taken out of the amount you have paid towards the cruise. Refunds will be sent after the cruise returns in November 2010. Refunds will be issued according to how payments were made. Credit cards will be refunded first then checks will be cut.

Cancel Date	Cancel Fee
Prior to February 1, 2010	\$100 per person
February 2 – September 9, 2010	\$200 per person
September 10 – October 9, 2010	\$450 per person
October 10 – November 7, 2010	50% of total charges
After November 8, 2010	No Refund

## TRAVEL DOCUMENTS:

US Citizens: A valid passport is required to travel. The passport must be valid for 6 months prior and 6 months after the cruise. Neither MoonLight Cruises nor the cruise lines will be responsible if you don't bring the proper documentation to the cruise pier. For current rules & regulations visit [www.travel.state.gov](http://www.travel.state.gov).

Non US Citizens, it is your responsibility to check with your local government to find out what documents are required for you to travel to certain countries. Check to see if you need a Visa, Passport, or Greencard.

The cruise line will deny boarding with No Refund for guests without proper documentation. MoonLight Cruises will not be liable for anyone who does not present proper documentation at the cruise pier.

## RATES/PRICES:

Rates include accommodations, meals, most beverages, port charges, government taxes, fuel surcharge, and MoonLight Events. Airfare, Transportation, Transfers, Gratuities, Shore Excursions and personal expenses are additional. Rates are subject to change.

## FUEL SURCHARGE/SUPPLEMENT:

The cruise line is currently charging a fuel surcharge fee of \$9 per day per person. The fee is less for triple and quad cabins. The cruise may increase or lower these fees at their discretion. If this occurs, your invoice will be adjusted accordingly.

## ROOMMATE MATCH PROGRAM:

As a courtesy service, we will match traveling singles with someone of the same sex and age range. We will not disclose your assigned mates' name or personal information. You will meet them onboard the ship. We cannot guarantee nor are we responsible for the behavior or personality of your assigned roommate.

## CABIN OCCUPANCY:

If your roommate(s) cancel, your cabin rate will change and applicable charges will apply. Therefore please select your roommates wisely.

## GRATUITIES:

Currently, the cruise lines recommend that each guest pay a total gratuity of \$6 per person per day or \$72 for the entire cruise. The gratuity will be put on your onboard account and distributed to the appropriate employees. Children gratuities will be 50% less than the adult gratuity.

## CRUISE TICKETS:

Cruise tickets will be issued within 2-3 weeks prior to the cruise. Tickets will be sent by email or the postal service depending on the cruise line.

## RESPONSIBILITY:

By completing a registration form online, by mail or fax; you acknowledge and consent to all terms and conditions for this cruise. MoonLight Cruises, the cruise line, or tour operator reserves the right to cancel any guest who fails to comply with the payment schedule and the cancellation fee will be charged according to the cancellation policy. A late fee will be assessed to any account owing a balance after the final payment date.

Due to unforeseen circumstances such as bad weather or illness the scheduled events, activities, speakers, special guests, entertainers, sponsors, host, or cruise itinerary are subject to change and may not be used as a reason for cancellation nor reimbursement.

MoonLight Cruises and/or the cruise line may require a person to withdraw from the cruise if it deems they will be hostile, offensive or a nuisance to other passengers or staff. If this occurs onboard the cruise, no refund will be issued nor will transportation home be arranged for the person.

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